

## **PRIVACY STATEMENT (as of 05.12.19)**

This privacy statement applies to Lemonsjø Fjellstue og Hyttegrend (the "Hotel") processing of personal information about its guests.

The hotel processes the personal information of its guests to provide its services. This privacy statement provides you with information you are entitled to when collecting personal information about you, including how the Hotel processes personal information.

The privacy statement covers all personal information provided by you or collected by the Hotel at the performance of its services. The hotel is subject to Norwegian law and will process personal data in accordance with the applicable privacy laws at all times.

### **1 RESPONSIBLE FOR YOUR PERSONAL INFORMATION**

The controller is the person who decides the purpose and tools for the processing of personal data.

The hotel is responsible for the processing of personal information you enter when you register on the Hotel's website [www.lemonsjoe.no](http://www.lemonsjoe.no) (the "Website") or book a stay.

Contact information for the treatment manager: Lemonsjø Fjellstue og Hyttegrend Phone number: 61238722 Email address: [post@lemonsjoe.no](mailto:post@lemonsjoe.no)

### **2 PERSONAL INFORMATION PROCESSED ON YOU**

If you enter into a hotel accommodation agreement, the Hotel will process personal information about you. The information collected by the hotel can be divided into the following categories:

1. Personal data; ie information and assessments that can be associated with an individual, such as first and last name, age, gender, date of birth, position / title, credit card information or other financial information, place of residence or other physical address, email address, telephone number and other contact information, log on use of user profile and ads.
2. Information collected through the use of the Website; that is, information collected through data tracking, such as using cookies (see section 3 below) and using analytics tools such as Google Analytics. Examples of information that can be collected are which browser you use, which third-party site that linked you to the Website, the keywords you enter on the Website, the specific pages you visit on the Website, and how long you visit the Website at a time.
3. Your IP address (the number that identifies your computer online) and other information about your computer; The hotel can also store your IP address and other information about your computer for system administration purposes (for example, to calculate how many users have visited the Website). Your IP address is stored only when you visit the Website, then it is either deleted or anonymized.

### **3 COOKIES / COOKIES**

The Hotel uses cookies, so-called cookies, and other tracking technology ("Cookies") to improve the user experience and optimize the Website. As a visitor to the Website, you will, as a rule, remain anonymous, but please note that you can be verified. Furthermore, location data can be stored to optimize the Website. Location data is never paired with user data. You can set your browser to detect and remove cookies. By using the help feature in your browser, you can configure your browser to prevent the use of cookies and delete existing cookies. You can also learn how to block

new cookies on your browser and how to notify you of new cookies. If you do not choose to accept Cookies, you may not be able to access all the features of the Website.

#### **4 WHERE DOES YOUR PERSONAL DATA COLLECT FROM?**

Personal information is collected through your use of the Website or by providing information to the Hotel in connection with booking a stay.

#### **5 WHAT IS YOUR PERSONAL INFORMATION USED FOR?**

Hotel uses the personal information you provide or collected by the Hotel through your use of the Website, for the following purposes:

1. to fulfill an agreement with you, ie to offer you accommodation in the hotel
2. to enable you to enter into an agreement to book stays directly from the Website
3. to improve the services of the Hotel, the content of the Website and other relevant platforms, such as the collection and processing of personal data for internal statistical purposes, as well as the administration and marketing of the Hotel. This means identifying general usage patterns for the Hotel to improve its services and the Website
4. To answer your questions and inquiries
5. to notify you of new and other services from the Hotel
6. to notify you of changes to this privacy statement
7. for investigating and preventing and protecting against privacy, crime, fraud and potential threats to our or others' legal rights
8. To comply with applicable laws and regulations
9. For all other purposes, either described in this privacy statement, we are permitted or required by law, regulations, regulations or other legal process or where we specifically inform you.

#### **6 CONSENT AND OTHER LEGAL BASIS FOR PROCESSING PERSONAL DATA**

The hotel's processing of your personal data requires your consent or other legal basis. Consent may be given upon request by the Hotel, or by voluntarily providing information when booking a stay on the Website or others on relevant platforms of the Hotel. You may withdraw your consent at any time by sending an email to the Hotel or by deleting your membership profile on the Website (see paragraph 10). Please note that certain services the Hotel offers on the Website, such as booking and newsletters, depend on the fact that the Hotel processes certain types of information about the user, and that withdrawal of consent may prevent the user from staying at the hotel or receiving newsletters. Other legal bases for the processing of personal data may be such processing as is necessary for the Hotel to be able to comply with applicable laws and regulations, such as the Accounting Act's requirements for the retention of special forms of documentation. Your personal information will not be stored any longer than is necessary for the Hotel to fulfill the above purposes.

#### **7 PROVISION OF PERSONAL INFORMATION TO THIRD PARTIES**

The Hotel may disclose your personal information to suppliers and subcontractors who perform the Services for the Hotel, in order for the Hotel to be able to provide services to you (The Hotel may, for example, use the providers for hosting the Website, or to facilitate contact with customers by e-mail or SMS , for payment processing, etc.). Suppliers and subcontractors may only use personal data for

the purposes for which they were obtained and to carry out their tasks. The relationship with such suppliers and subcontractors will be regulated through a data processing agreement with the Hotel. The Hotel will not share, sell, disseminate or otherwise disclose your personal information to you in any way other than as provided in this privacy statement, unless the Hotel is required to do so by law or binding legal decision.

## **8 SECURITY FOR YOUR PERSONAL INFORMATION**

The Hotel takes your privacy seriously and has taken adequate security measures to protect your personal information, including physical, technical and organizational, to prevent loss, alteration, theft and unauthorized access to personal information.

## **9 LINKS TO OTHER WEBSITES**

The website may contain links to other websites. These sites have their own privacy statements that provide instructions on how the sites are operated and how personal information is collected and processed. If you provide your personal information to such sites, this will be governed by the site's privacy statement. The hotel is not responsible for such third party websites, how they operate and how they process your personal information. The hotel recommends that you familiarize yourself with the third-party websites' own privacy statements and terms of use when you visit and use these sites.

## **10 YOUR RIGHTS**

You have the right to access the personal information the hotel processes about you. If you have registered a profile on the Website, you can easily log in to your profile on the Website and change incorrect personal information stored there or delete your profile.

You have the right to demand that your personal data be deleted. Upon such requests, all of your personal data will be deleted, unless continued retention of personal data is required by law, or permitted by the legitimate interests of the Hotel. The hotel may continue to keep anonymous information, ie information that cannot be linked to you.

If you wish to exercise your right to:

1. receive information about what personal data the controller is processing about you;
2. change, correct or update your personal information;
3. require that personal data be deleted;
4. no longer receive emails from the Hotel, such as newsletters and the like;
5. withdraw your consent to the collection, processing, use or disclosure of your personal data to third parties;
6. receive information about your right to data portability, ie your right to receive, reuse or transfer any personal information you have provided to the Hotel.

If you believe that the hotel's processing of personal data is in violation of the privacy law, you have the right to appeal to the Data Inspectorate.

## **11 CHANGES TO THE PRIVACY STATEMENT**

The hotel dinner may change this privacy statement from time to time. An updated version of the Hotel Privacy Statement will always be available on the Website, and will precede earlier versions of the Privacy Statement in the event of a conflict. The hotel will notify you if any changes to the privacy statement require your consent. By using the Hotel Services, you agree to electronic notification and publication of this privacy statement on the Website, and you agree that electronic notification or publication of the revised version on the Website is valid as notification to you of changes made.